Privacy Policy

Effective Date: 10/29/2025 **Last Updated:** 10/29/2025

This Privacy Policy explains how information is collected, used, and protected when you visit the website of **Mercedes Cuevas**, **LMHC** (**License #LH61675209**, **Washington State**). By accessing this site, you agree to the terms described below.

1. Information We Collect

We may collect the following types of information:

a. Personal Information (If Provided by You)

- Name
- Email address
- Phone number
- Other details submitted via contact forms

Note: Submission of this information **does not create a therapist-client relationship**, nor is it automatically protected by therapist-patient confidentiality or HIPAA regulations.

b. Non-Personal Information

- Browser type
- IP address
- Pages visited
- Date and time of visits

This data is collected for website analytics and performance monitoring via tools such as Google Analytics.

2. How We Use Your Information

Any information you voluntarily provide may be used to:

- Respond to your inquiries
- Schedule or follow up on appointments
- Improve the website's functionality and content

We do **not** sell, rent, or share your information with third parties for marketing purposes.

3. Third-Party Services

This site may link to third-party platforms (e.g., scheduling software, Google Maps, professional directories). Mercedes Cuevas is **not responsible** for the privacy practices or content of those external websites.

Please refer to their privacy policies before submitting any personal information through third-party links.

4. Use of Cookies

This site may use cookies to enhance user experience, analyze site traffic, and support website functionality. You can adjust your browser settings to block or delete cookies at any time.

5. Data Security

We take reasonable steps to protect your information. However, **no online platform is completely secure**, and communication via the internet (including contact forms and email) **may not be HIPAA-compliant or encrypted**. Please avoid submitting sensitive health information through this website.

6. Children's Privacy

This website is not directed to individuals under the age of 13. We do not knowingly collect or solicit personal information from minors.

7. Your Rights

You may contact us to:

- Request access to any personal data you have submitted
- Request updates or corrections
- Request deletion of your data (where permissible by law)

8. Policy Updates

This policy may be updated at any time. The "Last Updated" date at the top of this page will reflect the latest changes. We encourage visitors to review this policy regularly.

9. Contact

If you have questions about this privacy policy or how your data is handled, you may contact:

Mercedes Cuevas, LMHC

Licensed Mental Health Counselor – WA License #LH61675209 Lemon Tree Counseling and Therapy Services mercedesc@lemontreecounselingwa.com 4501 15th Ave South, Suite 103, Seattle, WA 98108